



YMCA Camp High Harbour Services

Most Frequently Asked Questions

For more detailed information regarding camp and camp procedures, please view our Parent Information Handbook online.

Is YMCA Camp High Harbour an accredited camp?

Yes, we are fully accredited by the American Camping Association.

Do you have daily devotions?

Each evening, campers end the day with a devotional/discussion appropriate for their particular age group. All devotions are based on Christian values.

How are your staff trained and what is the camper-staff ratio?

Our staff complete a required staff training course each year before camp begins and must be certified in CPR, First Aid, AED and emergency water safety. All staff who work in or around water must be lifeguard certified. Our camper to staff ratio is 7:1. This number does not include our program directors and professional staff who live on-site.

Do you have medical staff on-site?

Yes, each site has at least one medical personnel who lives on-site full time. We hire physicians, physicians assistants and registered nurses to administer medications and first aid to your camper. **Any prescription medications that need to be administered must be packed out by parents as noted in our parent information handbook.** Our infirmary is fully stocked with all over-the-counter medications that campers might need.

My child has special needs and/or requires a special diet. Can you accommodate this?

Our goal is to offer a life changing camping experience to as many campers as possible, however, our camp is not designed for a special needs camper. We can accommodate some special dietary needs, such as vegetarian, however we cannot accommodate campers with life threatening food allergies that require special cooking processes. Also, due to the large number of campers that attend camp, we cannot accommodate campers who require one-on-one supervision. If you need help finding a camp that can accommodate your camper's needs, please call our office.

When are camp fees due and do I need to make monthly payments?

All camp fees are due by April 15th, but a minimum monthly payment of \$25 is required on all accounts.

Do I need to have a new health form signed by a physician each year?

Yes, all campers must have an updated health form that has been signed by a physician on file every year. Your camper only needs a physical every 24 months, but the health form must be signed by your physician each year.

Do campers take a swim test?

All campers must take a swim test each year. All non-swimmers are noted by wearing a wrist band throughout the week.

Do I need to send my camper's belongings in a trunk? If so, what size?

Although most campers do use a trunk, it is not required. We ask that all trunks be no larger than 15 inches in height.

Do I need to send all the items listed on the "Things to Bring" list? Do I need to label my camper's items?

The list of clothing is a suggested list of items. We ask that you send old clothes and shoes to camp. All items that you send to camp should be labeled with your child's first and last name, not just initials.

Can I send a care package to my camper?

Yes. We ask that you limit the amount of snacks and candy sent to camp. **No peanut products please.** We receive over 200 packages daily at all locations. Please use camper name listed in our database. **Five pound weight limit on packages.**

Can I send e-mails to my camper?

Yes, a link to send camper e-mails will be listed during the summer on the home page of our website. All e-mails need to be sent before noon each day. Campers cannot respond to e-mails.

When is arrival and departure from camp? Do you provide transportation?

All arrival and departure times are detailed in our parent information handbook Due to the very limited parking at our Lake Burton site, you will experience an extended wait time for those who choose to arrive prior to 3 pm. We do provide transportation to our Cha La Kee site for an additional fee.

Special circumstances for opening or closing day.

Any special circumstances for opening day must be cleared through the camp office prior to camp. Any special circumstances for closing day must be cleared through the staff at the site your camper is attending.

Can my camper attend more than one session?

Yes. Campers can attend multiple sessions at multiple sites. We offer special programs for carryover campers and we will also move your camper from one site to another if needed.

Does my camper need to bring special clothes for the "theme of the week"?

No. If campers have any costumes, decorations or accessories that are in line with the theme of the week, they can bring them. However, you do not need to purchase anything special for these themes.

Does camp have a dress code?

Yes. **The dress code is detailed in our parent information handbook.**

Can my camper bring a cell phone to camp? Do they need money while at camp?

No. **Cell phones are not allowed at camp.** Any cell phones that are brought to camp will be removed from the cabin by the site director and returned on closing day. Your camper does not need any money at camp.