



Frequently Asked Questions Photo's and Media

Here's what you can expect from our photographers this summer

Our summer media team understands that camper photos are your only window into your child's High Harbour experience while they are here, and we take that responsibility seriously. Because we regularly hear from parents inquiring about how we take photos and our philosophy, we've compiled the following to help answer your questions and let you know what you can expect in regards to photos while your child is here at camp.

We can only guarantee that your child will appear in your child's cabin picture.

Our objective is to capture the spirit of camp. Due to the varying nature of the Camp day, as well as the sheer number of campers we serve during the week, we cannot guarantee your child's appearance in photos outside of your child's cabin photo.

We aim to upload images to our galleries one time per day.

Our media team aims to upload photos each evening. For example, photos from Sunday will be uploaded Sunday evening. Monday photos, Monday evening, etc. There may be times when we are uploading more than once per day, but our expectation is daily. Campers who are out on trips or doing special activities may see less frequent uploads. Also, photo uploads can be weather dependent due to the activity level around camp.

There is no maximum or minimum number of images that may appear in a gallery

Our photographers sometimes shoot in high-speed bursts. This means they take multiple successive pictures over a short amount of time to capture specific actions. Sometimes, when campers are moving through an exciting action, like catching a frisbee, or jumping off the high dive, we'll upload the full series. This in no way affects our capacity to take and upload photos of other campers or other camper groups. Gallery inclusion is not zero sum and we have no set maximum or minimum on the number of images that appear in a gallery.

Cabin photos are taken when all campers are present and are uploaded when all cabin photos are complete.

For most cabins, cabin photos are taken on Sunday afternoon after check-in. However, when a camper arrives late, we take their cabin photo later in the week. Cabin photos will be uploaded to Companion once all cabin photos are completed.

We take more pictures of Pathfinder Campers.

This is because we have more Pathfinder campers than any other group. Also, Pathfinder campers are the campers who spend the majority of their time in camp and are not on special trips or out on the boats.

We only take pictures inside of cabins during Check-In on Sundays.

To ensure the safety and privacy of our campers, we do not take pictures inside your camper's cabin at any other time. This includes times when campers are inside cabins due to inclement weather.

There are far fewer photos to upload on days when we have inclement weather.

Unfortunately, we can't control the weather. On days when campers have to spend considerable time inside their cabins or inside storm shelters due to weather, we won't be able to take as many pictures.

We capture a wide range of emotions. Don't worry if your camper isn't smiling in one picture.

We do our best to capture the range of emotions experienced by campers throughout the week. From the joyful faces at check-in, to the tears of torchbearers at closing campfire. Sometimes this means your child won't be smiling in photos as they may be participating in a more solemn activity, or concentrating on learning a new skill. Sometimes we catch a transitional moment as campers move from talking to their friends, to checking out another activity. Just because your child isn't smiling in a photo does not mean your child is unhappy or upset. If your child is upset or unhappy over an extended period of time, you'll hear from us.

We can't fulfill photo requests

We don't have the capacity to fulfill specific photo requests while maintaining our commitment to capturing the spirit of camp.

In addition to our campers, we also take lots of pictures of our counselors.

These photos are precious keepsakes for our counselors as they look back on their Camp experience later, are used by them throughout the year for marketing and staff recruitment purposes. They are also viewed regularly by their parents who want to make sure they are safe and having fun. While we limit the number of counselor-only images in our galleries, we do include them.

Photo downloads

You may download web-quality images for personal use through the Companion app. YMCA Camp High Harbour retains copyrights to all photos and photos cannot be sold or used in any way without the explicit written permission of YMCA Camp High Harbour

Questions: If you have any questions about our photography philosophy or Camp's photo policies, please call us at 770-532-2267.

A young boy with light brown hair, wearing a blue and white striped tank top, is smiling broadly while climbing a rope. The background is a blurred outdoor setting with green foliage and a wooden structure.The logo for the Companion app, featuring a stylized sun or rainbow icon with concentric arcs in red, orange, and yellow, set against a dark blue background.

CAMPANION

The story of camp,
written for the 21st-century parent.

Companion is the new mobile app we're using to connect you with your child's camp experience through a personalized stream of content from camp. With brilliant photography, regular updates from camp, and more, Companion connects you to camp like never before.

Before camp starts, please do the following:

- 1) **Download** the Companion app
- 2) **Login** using your Camper Account login and password
- 3) **Upload** a reference photo of your child to Companion

Once camp is in session, check back daily for photos and updates from camp!